



STATE OF TENNESSEE
TENNESSEE BUREAU OF INVESTIGATION

REQUEST FOR INFORMATION # 34800-020722
AMENDMENT # 3
SOLUTION FOR PUBLIC SAFETY SOCIAL MEDIA TOOL

DATE: March 22nd, 2022

RFI # 34800-020722 IS AMENDED AS FOLLOWS:

1. This RFI Schedule of Events updates and confirms scheduled RFP dates.

1. RFI SCHEDULE OF EVENTS:

EVENT		TIME (Central Time Zone)	DATE (all dates are State business days)
1.	RFI Issued		February 7, 2022
2.	Question and Answers		March 18, 2022
3.	Responses to Question and Answers		March 22, 2022
4.	RFI Response Deadline		March 25, 2022
5.	Demonstrations to be Performed Virtually		March 30 – April 13, 2022

2. **RFI Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.

\RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
		1. Do you require API access to blend the data with additional data sources?	No
		2. Will everyone require the same level of access or will there be different levels of access needed? For example 'super-admins' vs read only or dashboard level users.	The solution sought does not require different levels of access. If the proposed solution by the vendor offers admin accounts, the State may be interested in pursuing in order to manage user accounts internally.
		3. How many users will need access?	The user count is unknown at this time and will be dependent on price per user.
		4. While it is clear that this RFI may not result in any further procurement process, if it does what would be the ideal and/or anticipated timeline for acquisition?	The timeline for acquisition has not yet been determined.
		5. This initiative involves the Tennessee Bureau of Investigation, the Tennessee Department of Safety and Homeland Security, as well as "potentially other State agencies". If you are able to do so, please share which of those other State Agencies are being referenced in this RFI.	The desired outcome will be a statewide contract in which any State Agency could purchase from.
		6. In order to provide accurate per license cost and incorporate volume discounting, would the State of Tennessee, Tennessee Bureau of Investigation be able to share approximately how many individual licenses it is looking to obtain?	The user count is unknown at this time and will be dependent on price per user.
		7. Is the State of Tennessee, Tennessee Bureau of Investigation, looking to procure a single solution or would multiple solutions be considered for an award?	The State is looking for a single solution.

\RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
		8. Has funding been reserved or a budget been allocated for this project as of yet?	Funding has not yet been reserved or allocated for this project.
		9. If the RFI does proceed to an RFP is there a timeline that the department is hoping to follow in regards to an RFP release?	The timeline for acquisition has not yet been determined.
		10. Is there currently an incumbent contract fulfilling this requirement?	No
		11. The Solution is required to be a currently authorized tool for law enforcement and public safety. Please let us know how to become law enforcement authorized	Solution must not restrict law enforcement access to platform features. If your Solution allows law enforcement access to platform features, you would meet the necessary requirement.